

Careline Manager

Based in Dorchester, Dorset

Magna Careline provides community alarm services, supporting people across the South West region with an emergency response 24 hours a day throughout the year.

We are part of Magna Housing Group, a group of housing and housing related companies with a strategy for growth across the counties of Dorset, Somerset and Devon.

Careline Manager

Our attractive salary package offers: £26,250 per annum + car + pension

We are looking for a highly motivated Careline Manager with a focused attitude towards improvement to lead the Careline Team and to develop the service to meet the changing requirements of Supporting People and the Care Sector.

You will manage our 24/7 Community Alarm Control Centre, leading a team which provides a response for individuals, housing associations and other organisations.

You will be the driving force in seeking out opportunities to develop the range of services offered by Careline.

You must be able to demonstrate:

- at least three years management experience, including people, contracts and budgets;
- excellent communication skills;
- commitment to customer orientated services;
- experience of working in partnership with other agencies, residents and local staff teams;
- a track record of identifying and developing new initiatives.

Closing date for receipt of applications: Friday 24 October 2003

Interviews to be held: Wednesday 12 November

“Our purpose is to satisfy our customers”

Magna Housing Group is committed to equal opportunities and welcomes applications from all sections of the community.



For details of this position please contact the Personnel Department on **0800 970 7164**